

# **SITLEARN** Website - Account Creation and Course Registration Guide for Self-Sponsored Participants

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# 1 Account Creation / Login to SITLEARN Portal

Visit SITLEARN - Home (sitlearn.edu.sg) and click on the "Sign In" button at the top right of the website.

Please note that you are required to have an account with SITLEARN before registering for the course(s) that you are keen to attend.



# 1.1 Creating an Account

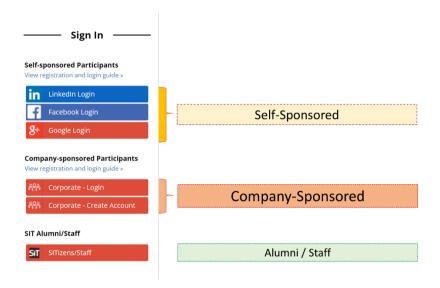
Visit SITLEARN – Home (sitlearn.edu.sg) and click on the "Sign In" button at the top right of the website.

There are 2 categories of Account Creation, they are:

- Self-Sponsored Participants refer to the participants who are paying the fee for their own training.
- **Company-Sponsored Participants** refer to the participants who are sponsored by their company/employee for their training.

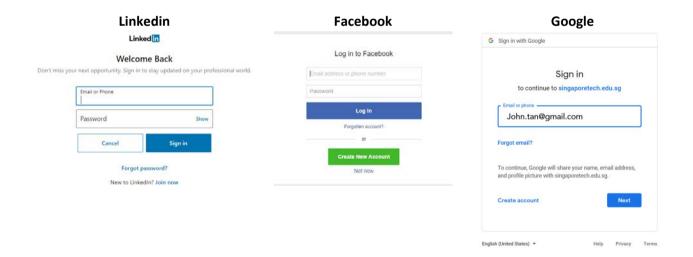
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# 1.1.1 Individuals or Self-Sponsored Registrants

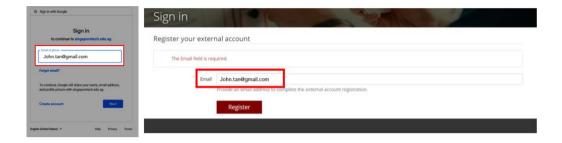
Please select and log in with one of the social media platforms to create an account (LinkedIn, Facebook, or Google) with SITLEARN.



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For individuals who select "Google" as your preferred login platform, a "Sign In" page will be prompted. Please enter the <u>same</u> email address as your Google account and click "Register" to proceed.



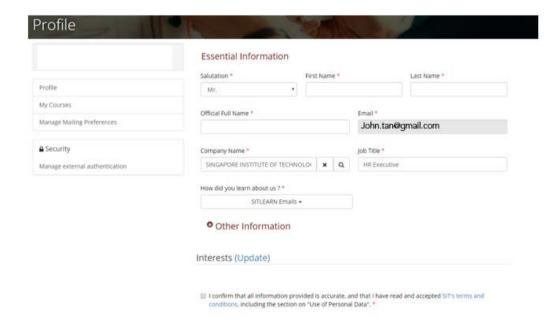
Upon successful login, you will be brought to the Profile page.

# A. Profile Page

# Fill in your particulars under Essential Information.

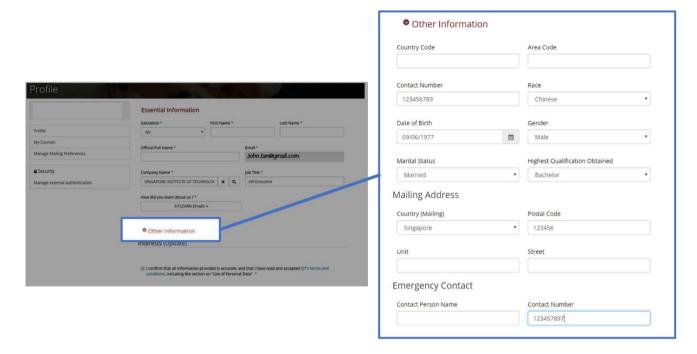
You can only proceed to other pages when "Essential Information" on the Profile page has been updated. Click "+ Other Information" to fill in your mailing address and other details.

**Note:** The information filled in the Profile page will be auto-filled during course registration. Thus, it is highly recommended to fill in the details under "+ Other Information".



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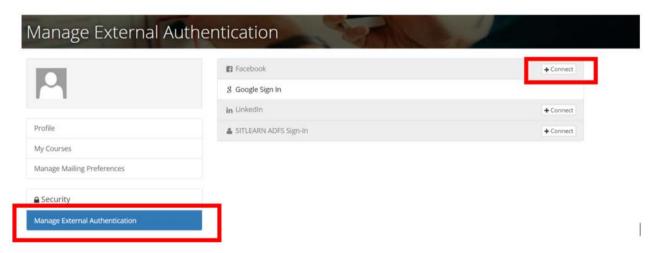
Once completed, click "Update" at the bottom of the page.

I confirm that all information provided is accurate, and that I have read and accepted SIT's terms and conditions, including the section on "Use of Personal Data". \*

Update

# **B.** Link Your Social Media Accounts

Click "Manage External Authentication" if you would like to link your other social media profiles to your SITLEARN account for easy access. Click "Connect" on the social media platform you would like to connect to and log in accordingly.



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# C. Managing Mailing Preferences

To update your mailing preferences, click "Manage Mailing Preferences". Select the categories that you are interested in and click "Submit".

	Essential	Information			
	Salutation *		First Name *		Last Name *
Profile	Mr.				
My Courses		en d			
Manage Mailing Preferences	Official Full No	sme *		John.tan@gn	nail.com
Security	Company Nan	ne *		Job Title *	
Manage external authentication	SINGAPORE	INSTITUTE OF TECHNOL	LOI × Q	HR Executive	
	How did you l	earn about us ? *			
	How did you i	SITLEARN Emails •			
	Other	Information			
		The state of the s			
	Interests (	Update)			
					nd accepted SIT's terms and
	conditions,	including the section or	n "Use of Persor	nal Data". *	
	□ Select all				
	Select all  Please select your preference for the er	mail that you would like to red	ceive from SITLEARI	٧.	
	Please select your preference for the er				
		mail that you would like to red  Building Services			
	Please select your preference for the en	■ Building Services  Communication S	skills and	Chemical Engineering	
	Please select your preference for the en	■ Building Services  Communication S	skills and		
	Please select your preference for the en	Building Services  Communication S  People Manageme	skills and	Chemical Engineering  Cybersecurity  Elder Health and	
	Please select your preference for the en	■ Building Services  Communication S	skills and	Chemical Engineering  Cybersecurity	
	Please select your preference for the en  Accounting and Finance  Civil Engineering  Data Analytics	■ Building Services  Communication S  People Management  Design Thinking	ikills and ent	Chemical Engineering  Cybersecurity  Elder Health and Rehabilitation	
	Please select your preference for the en	Building Services  Communication S  People Manageme	ikills and ent	Chemical Engineering  Cybersecurity  Elder Health and	
	Please select your preference for the en  Accounting and Finance  Civil Engineering  Data Analytics	■ Building Services  Communication S  People Management  Design Thinking	skills and ent	Chemical Engineering  Cybersecurity  Elder Health and Rehabilitation	· · ·
	Please select your preference for the er  Accounting and Finance  Civil Engineering  Data Analytics	Building Services  Communication S  People Manageme  Design Thinking	skills and ent	Chemical Engineering  Cybersecurity  Elder Health and Rehabilitation  Health Sciences	ig .
	Please select your preference for the end of	Building Services  Communication S People Manageme  Design Thinking  Food Technology  Infocomm Technology	ikills and ent	Chemical Engineering  Cybersecurity  Elder Health and Rehabilitation  Health Sciences	19
	Please select your preference for the er  Accounting and Finance  Civil Engineering  Data Analytics	Building Services  Communication S  People Management  Design Thinking  Food Technology  Infocomm Technology	ikills and ent	Chemical Engineering  Cybersecurity  Elder Health and Rehabilitation  Health Sciences	ig .
	Please select your preference for the end of	Building Services  Communication S People Manageme  Design Thinking  Food Technology  Infocomm Technology  Pharmaceutical Engineering	skills and ent	Chemical Engineering  Cybersecurity  Elder Health and Rehabilitation  Health Sciences  Non-Destructive Testin  Physiotherapy	ig .
	Please select your preference for the end of	Building Services  Communication S People Manageme  Design Thinking  Food Technology  Infocomm Technology	skills and ent	Chemical Engineering  Cybersecurity  Elder Health and Rehabilitation  Health Sciences	19
	Accounting and Finance     Accounting and Finance     Civil Engineering     Data Analytics     Engineering     Hospitality     Occupational Therapy     Power and Clean Energy	Building Services  Communication S People Manageme  Design Thinking  Food Technology  Infocomm Technology  Pharmaceutical Engineering	skills and ent	Chemical Engineering  Cybersecurity  Elder Health and Rehabilitation  Health Sciences  Non-Destructive Testin  Physiotherapy  Process Safety	19
	Please select your preference for the end of	Building Services  Communication S People Manageme  Design Thinking  Food Technology  Infocomm Technology  Pharmaceutical Engineering	skills and ent	Chemical Engineering  Cybersecurity  Elder Health and Rehabilitation  Health Sciences  Non-Destructive Testin  Physiotherapy	
	Please zelect your preference for the end of	Building Services  Communication S People Manageme  Design Thinking  Food Technology  Infocomm Technology  Pharmaceutical Engineering	skills and ent	Chemical Engineering  Cybersecurity  Elder Health and Rehabilitation  Health Sciences  Non-Destructive Testin  Physiotherapy  Process Safety	19
	Accounting and Finance     Accounting and Finance     Civil Engineering     Data Analytics     Engineering     Hospitality     Occupational Therapy     Power and Clean Energy	Building Services  Communication S People Manageme  Design Thinking  Food Technology  Infocomm Technology  Pharmaceutical Engineering	skills and ent	Chemical Engineering  Cybersecurity  Elder Health and Rehabilitation  Health Sciences  Non-Destructive Testin  Physiotherapy  Process Safety	19

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# 1.2 Login to SITLEARN Portal (Self-Sponsored)

You may visit **SITLEARN** – **Home** (<u>sitlearn.edu.sg</u>) and click on the "Sign In" button at the top right of the website.



Please select the social media platform that you have used for account creation. Once you have logged in successfully, click on the "Profile" dropdown and you can:

- Edit / View Your Profile
- Edit / Cancel / View Your Courses
- Manage Mailing Preferences



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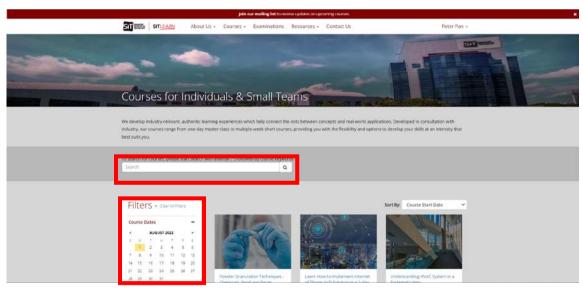
# 2 Register for a Course<sup>1</sup>

# 2.1 Course Registration for Individuals and Self-Sponsored

Kindly ensure you have an account with SITLEARN and log in before registering for the course(s) you are keen to attend. Please refer to 1.1 Account Creation on the steps of creating an account with us.

Upon successful login, please find the courses listed under "Courses", and "For Individuals". You will be brought to the Course Listing Page where you may search for the course by the Course Title or Course Date.



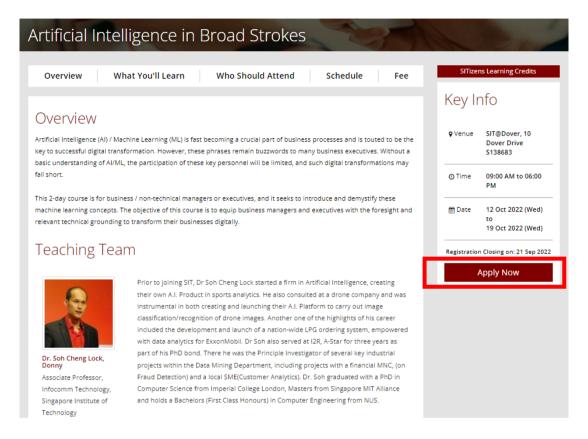


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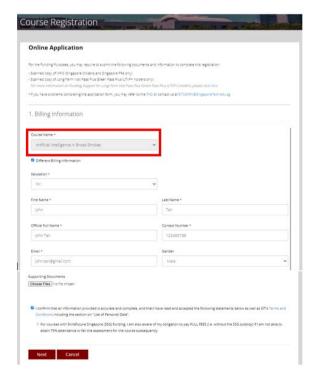
<sup>&</sup>lt;sup>1</sup> Course includes Seminars, Symposiums, Examinations, Workshops etc



Select and click "Apply Now" for the course you wish to register for.



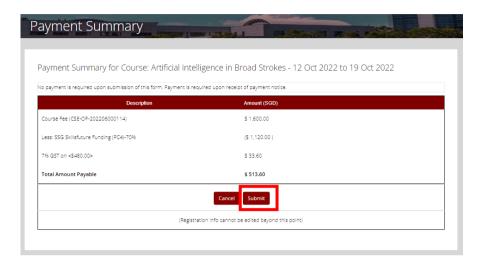
On the Course Registration page, please fill in all the relevant details, attach the relevant documents and check the declaration box before clicking "Next" to view the Course Payment Summary.



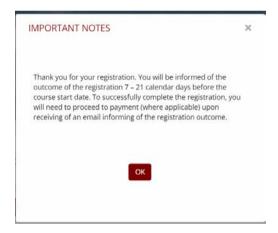
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Upon submission, you will be brought to the Payment Summary page where a breakdown of the course fee is shown. Please verify on the total amount payable and click "Submit". No payment is required at this point.



A pop-up message will appear to notify you that SITLEARN has received your registration and you will receive an email on the outcome of your registration at least  $\underline{7-21}$  calendar days before the course start date. Click "OK" to complete the registration submission.



Once registration is submitted, your registration will be reflected under "My Courses" and the registration status will be indicated as "Pending Approval".

**Note:** No payment is required at this point. The "Pay" button is not clickable until the registration status is updated to "Pending Payment".



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An auto-generated email will be sent to you to notify you of the registration submission.

Dear Mr Tan Thank you for your registration for Artificial Intelligence in Broad Strokes [CSE-OP-202206000114 12/10/2022 9:00 AM - 19/10/2022 6:00 Your registration status is Pending Approval. We will inform you of the final registration status 7-21 calendar days before the course start date. If your registration status is confirmed, we will notify you for payment as a self-sponsored participant. If you are company-sponsored, do inform us in writing immediately as the invoicing is different. Please take note of applicable financial charges should you withdraw once the course application is confirmed by SIT in writing to you. Withdrawal Charges More than 14 days before the start of the course No charge 7–14 days before the start of the course Less than 7 days from the start of the course 50% of net course fee payable 100% of net course fee payable Pre-course Information We will email confirmed participants with pre-course administrative information before course commencement. Kindly contact <a href="mailto:sitlearn@singaporetech.edu.sg">sitlearn@singaporetech.edu.sg</a> if you require any clarification. Sincerely. SITLEARN Professional Development Singapore Institute of Technology

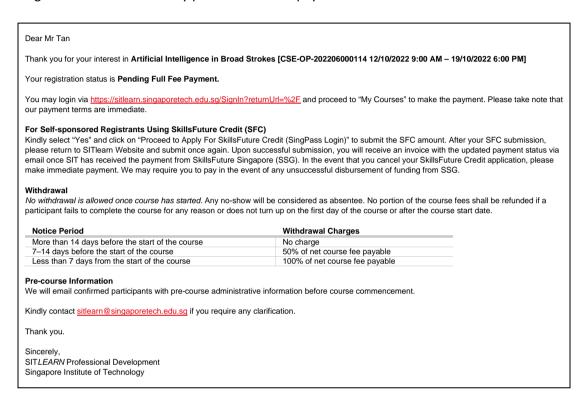
For cancellation or amendment, please refer to <u>5 Course Withdrawal or Course Cancellation</u>.

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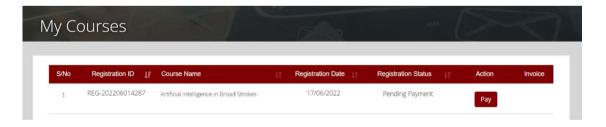


# 3 Payment for Individuals and Self-Sponsored

Once the course is confirmed to run, SITLEARN will approve your registration and an email will be sent to notify you of the registration status. You may proceed to make payment for the course.



Alternatively, you may proceed to log in via **SITLEARN** - **Home** (<u>sitlearn.edu.sg</u>) and click "My Courses" on the "Profile" dropdown. Click "Pay" to proceed with the course fee payment.



For Individual/Self-Sponsored Participants, you may use the following payment methods:

- Online Payment
- Use SkillsFuture Credits (For Singapore Citizens only)

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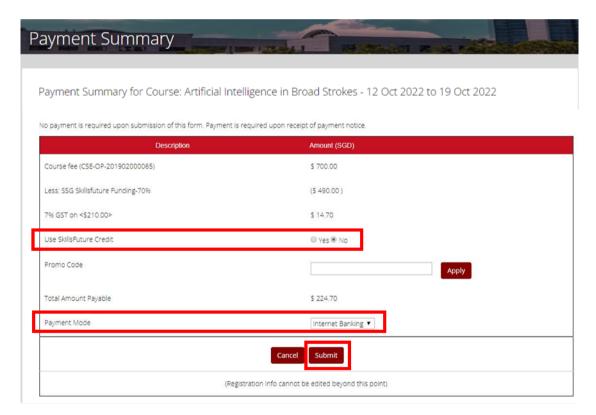


# 3.1 Online Payment

You may log in by clicking the URL stated in the email. Alternatively, you may proceed to log in via **SITLEARN** - **Home** (<u>sitlearn.edu.sg</u>) and click "My Courses" on the "Profile" dropdown. Click "Pay" to proceed with the course fee payment.



If you are not using your SkillsFuture Credit to pay, please choose "No" for "Use SkillsFuture Credit" and select your preferred "Payment Mode". Click "Submit" to proceed to the respective payment gateway for payment.



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Once SITLEARN has received payment, you will receive two emails on the course confirmation and invoice.

Dear Mr Tan

Thank you for the payment.

Enclosed is the invoice copy with the updated payment status for your retention.

For SITizens using SITizen Learning Credits (SLC) to pay for the course fees, SLC is considered as utilised. Please access https://sitlearn.singaporetech.edu.sg/slcbalance/ to view your SLC balance.

No withdrawal is allowed once course has started. Any no-show will be considered as absentee. No portion of the course fees shall be refunded if a participant fails to complete the course for any reason or does not turn up on the first day of the course or after the course start date.

Notice Period	Withdrawal Charges
More than 14 days before the start of the course	No charge
7–14 days before the start of the course	50% of net course fee payable
Less than 7 days from the start of the course	100% of net course fee payable

## Pre-course Information

We will email confirmed participants with pre-course administrative information before course commencement.

Kindly contact sitlearn@singaporetech.edu.sg if you require any clarification.

Thank you.

Sincerely, SIT*LEARN* Professional Development

Singapore Institute of Technology

Dear Mr Tan

Thank you for your registration for Artificial Intelligence in Broad Strokes [CSE-OP-202206000114 12/10/2022 9:00 AM -19/10/2022 6:00 PM]

Your registration status: Course Confirmed.

If you are registering on behalf of others, please access your account to check on the specific individual's registration status and inform them on their status

## Payment

We will soon notify you for payment. Please follow the payment instructions in the invoice.

- If you are self-sponsored and have chosen to utilise SkillsFuture Credits, we may require you to pay in the event of any unsuccessful disbursement of funding from SkillsFuture Singapore.
- b. If you are company-sponsored, we will invoice your company directly.

No withdrawal is allowed once course has started. Any no-show will be considered as absentee. No portion of the course fees shall be refunded if a participant fails to complete the course for any reason or does not turn up on the first day of the course or after the course start date.

Notice Period	Withdrawal Charges
More than 14 days before the start of the course	No charge
7–14 days before the start of the course	50% of net course fee payable
Less than 7 days from the start of the course	100% of net course fee payable

# Pre-course Information

We will email confirmed participants with pre-course administrative information before course commencement.

Kindly contact sitlearn@singaporetech.edu.sq if you require any clarification.

Thank you.

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Singapore Institute of Technology

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# 3.2 Online Payment - Using SkillsFuture Credits

You may log in by clicking the URL stated in the email. Alternatively, you may proceed to log in via **SITLEARN** - **Home** (<u>sitlearn.edu.sg</u>) and click "My Courses" on the "Profile" dropdown. Click "Pay" to proceed with the course fee payment.



If you would like to utilise your SkillsFuture Credit, please select "Yes" for "Use SkillsFuture Credit". Click "Proceed to Apply for SkillsFuture Credit (SingPass Login)" and you will be brought to the SkillsFuture Portal Login page.



Please log in via your SingPass and input the amount of SkillsFuture Credit (SFC) you would like to utilise and click "Submit". **Note: Please ensure you have a sufficient amount of SkillsFuture Credit when you key in the amount.** 

A. Participant using SkillsFuture Credit to pay for the **FULL** amount:



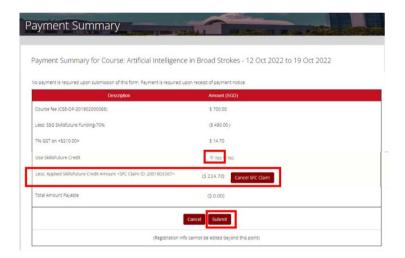
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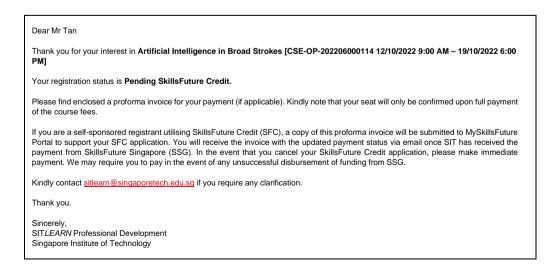
Once the processing is completed, please return to SITLEARN Webpage and click "Next" to refresh the webpage to view your SFC Claim Status.



The payment summary will be updated with an SFC Claim ID and the SFC amount submitted. Kindly verify and click "Submit" to complete the transaction.



Upon submission, an email with the Proforma Invoice will be sent to you.



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**Note:** You will receive the invoice with the updated payment status via email once SkillsFuture Singapore has approved your SFC Application. If you would like to cancel your SkillsFuture Credit Application, please make immediate payment.

Once your SFC application has been approved, you will be notified via email that your SkillsFuture Credit application is approved.

Dear Mr Tan

Enclosed is the invoice copy with the updated payment status for your retention.

Your SkillsFuture Credit Application is approved.

You will receive the invoice with the updated payment status via email once SIT has received the payment from SkillsFuture Singapore (SSG). In the event that you cancel your SkillsFuture Credit application, please make immediate payment. We may require you to pay in the event of any unsuccessful disbursement of funding from SSG.

#### Withdrawa

No withdrawal is allowed once course has started. Any no-show will be considered as absentee. No portion of the course fees shall be refunded if a participant fails to complete the course for any reason or does not turn up on the first day of the course or after the course start date.

Notice Period	Withdrawal Charges
More than 14 days before the start of the course	No charge
7–14 days before the start of the course	50% of net course fee payable
Less than 7 days from the start of the course	100% of net course fee payable

### **Pre-course Information**

We will email confirmed participants with pre-course administrative information before course commencement.

Kindly contact sitlearn@singaporetech.edu.sq if you require any clarification.

Thank you

Sincerely,

SITLEARN Professional Development

Singapore Institute of Technology

Singapore Institute of Technology

Once SITLEARN has received payment from SkillsFuture Singapore, you will receive a course confirmation email and the Successful Payment email. You will also receive a pre-course letter with administrative details **five (5)** days prior to the course start date.

Dear Mr Tan Thank you for the payment. Enclosed is the invoice copy with the updated payment status for your retention. For SITizens using SITizen Learning Credits (SLC) to pay for the course fees, SLC is considered as utilised. Please access https://sitlearn.singaporetech.edu.sg/slcbalance/ to view your SLC balance. No withdrawal is allowed once course has started. Any no-show will be considered as absentee. No portion of the course fees shall be refunded if a participant fails to complete the course for any reason or does not turn up on the first day of the course or after the course start date. **Notice Period** Withdrawal Charges No charge More than 14 days before the start of the course 7-14 days before the start of the course 50% of net course fee payable Less than 7 days from the start of the course 100% of net course fee payable **Pre-course Information** We will email confirmed participants with pre-course administrative information before course commencement. Kindly contact sitlearn@singaporetech.edu.sg if you require any clarification. Thank you. Sincerely, SITLEARN Professional Development

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Dear Mr Tan

Thank you for your registration for Artificial Intelligence in Broad Strokes [CSE-OP-202206000114 12/10/2022 9:00 AM - 19/10/2022 6:00 PM]

Your registration status: Course Confirmed.

If you are registering on behalf of others, please access your account to check on the specific individual's registration status and inform them on their status

#### Pavment

We will soon notify you for payment. Please follow the payment instructions in the invoice.

- c. If you are self-sponsored and have chosen to utilise SkillsFuture Credits, we may require you to pay in the event of any unsuccessful disbursement of funding from SkillsFuture Singapore.
- d. If you are company-sponsored, we will invoice your company directly.

## Withdrawal

No withdrawal is allowed once course has started. Any no-show will be considered as absentee. No portion of the course fees shall be refunded if a participant fails to complete the course for any reason or does not turn up on the first day of the course or after the course start date.

Notice Period	Withdrawal Charges
More than 14 days before the start of the course	No charge
7-14 days before the start of the course	50% of net course fee payable
Less than 7 days from the start of the course	100% of net course fee payable

#### Pre-course Information

We will email confirmed participants with pre-course administrative information before course commencement.

Kindly contact sitleam@singaporetech.edu.sg if you require any clarification.

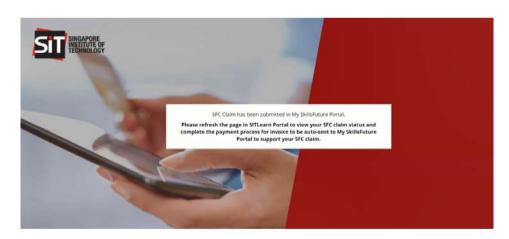
Thank you.

Sincerely,

SITLEARN Professional Development

Singapore Institute of Technology

# B. Participant using SkillsFuture Credits to pay for the **PARTIAL** amount:



Once the processing is completed, please return to SITLEARN webpage and click "Next" to refresh the webpage to view your SFC Claim Status.

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The payment summary will be updated with an SFC Claim ID and the SFC amount submitted. You may choose to utilise your SkillsFuture Credit fully or partially for the course fee payment. For partial payment using SkillsFuture Credit, please select your preferred "Payment Mode" and click "Submit" to proceed to the respective payment gateway for the balance payable amount.

Payment Summary	Harris Bright Bright Co.	
Payment Summary for Course: Artificial Intel	ligence in Broad Strokes - 12 Oct 2022 to 19 Oct 2022	
No payment is required upon submission of this form. Payment is re	equired upon receipt of payment notice.	
Description	Amount (SGD)	
Course fee (CSE-OP-201902000065)	\$ 700.00	
Less: SSG Skillsfuture Funding-70%	(\$ 490.00 )	
7% GST on <\$210.00>	\$ 14.70	
Use SkillsFuture Credit	● Yes ● No	
Less: Applied SkillsFuture Credit Amount <sfc 2001803:<="" claim="" id:="" th=""><td>(\$ 200.00) Cancel SFC Claim</td></sfc>	(\$ 200.00) Cancel SFC Claim	
Total Amount Payable	(\$ 24.70)	
Payment Mode	internet Banking ▼	
	Cancel	
(Registration info cannot be edited beyond this point)		

Once you have made the balance payment via the payment gateway, an email with the tax invoice will be sent to you.

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Dear Mr Tan

Thank you for the payment.

Enclosed is the invoice copy with the updated payment status for your retention.

## For Self-sponsored Registrants Using SkillsFuture Credit (SFC)

If you have opted to utilise your SkillsFuture Credit (SFC) to pay for the balance course fees, a copy of this invoice will be submitted to MySkillsFuture Portal to support your SFC application. You will receive the invoice with the updated payment status via email once SIT has received the payment from SkillsFuture Singapore (SSG). In the event that you cancel your SkillsFuture Credit application, please make immediate payment. We may require you to pay in the event of any unsuccessful disbursement of funding from SSG.

## Company-sponsored Registrants

For offline payment, please forward the invoice to your Finance Division for payment processing. Please take note that our payment terms are immediate.

#### Withdrawa

No withdrawal is allowed once course has started. Any no-show will be considered as absentee. No portion of the course fees shall be refunded if a participant fails to complete the course for any reason or does not turn up on the first day of the course or after the course start date.

Notice Period	Withdrawal Charges
More than 14 days before the start of the course	No charge
7–14 days before the start of the course	50% of net course fee payable
Less than 7 days from the start of the course	100% of net course fee payable

#### Pre-course Information

We will email confirmed participants with pre-course administrative information before course commencement.

Kindly contact sitlearn@singaporetech.edu.sq if you require any clarification.

Thank you.

Sincerely

SITLEARN Professional Development

Singapore Institute of Technology

Once SITLEARN has received payment from SkillsFuture Singapore, you will receive two emails on the course confirmation and invoice. You will also receive a pre-course letter with administrative details five (5) days prior to the course start date.

Dear Mr Tan

Thank you for the payment.

Enclosed is the invoice copy with the updated payment status for your retention.

For SITizens using SITizen Learning Credits (SLC) to pay for the course fees, SLC is considered as utilised. Please access <a href="https://sitlearn.singaporetech.edu.sg/slcbalance/">https://sitlearn.singaporetech.edu.sg/slcbalance/</a> to view your SLC balance.

## Withdrawa

No withdrawal is allowed once course has started. Any no-show will be considered as absentee. No portion of the course fees shall be refunded if a participant fails to complete the course for any reason or does not turn up on the first day of the course or after the course start date.

Notice Period	Withdrawal Charges
More than 14 days before the start of the course	No charge
7–14 days before the start of the course	50% of net course fee payable
Less than 7 days from the start of the course	100% of net course fee payable

## Pre-course Information

We will email confirmed participants with pre-course administrative information before course commencement.

Kindly contact sitlearn@singaporetech.edu.sg if you require any clarification.

Thank you.

Sincerely

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Singapore Institute of Technology

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Dear Mr Tan

Thank you for your registration for Artificial Intelligence in Broad Strokes [CSE-OP-202206000114 12/10/2022 9:00 AM - 19/10/2022 6:00

Your registration status: Course Confirmed.

If you are registering on behalf of others, please access your account to check on the specific individual's registration status and inform them on their status.

We will soon notify you for payment. Please follow the payment instructions in the invoice.

- If you are self-sponsored and have chosen to utilise SkillsFuture Credits, we may require you to pay in the event of any unsuccessful disbursement of funding from SkillsFuture Singapore.

  If you are company-sponsored, we will invoice your company directly.

#### Withdrawal

No withdrawal is allowed once course has started. Any no-show will be considered as absentee. No portion of the course fees shall be refunded if a participant fails to complete the course for any reason or does not turn up on the first day of the course or after the course start date.

Notice Period	Withdrawal Charges
More than 14 days before the start of the course	No charge
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#### Pre-course Information

We will email confirmed participants with pre-course administrative information before course commencement.

Kindly contact  $\underline{sitlearn@singaporetech.edu.sq} \ if you \ require \ any \ clarification.$ 

Thank you.

Sincerely.

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# **4 Course Status**

To check the status of your course, please visit **SITLEARN** – **Home** (<u>sitlearn.edu.sg</u>) and click on the "Sign In" button at the top right of the website.



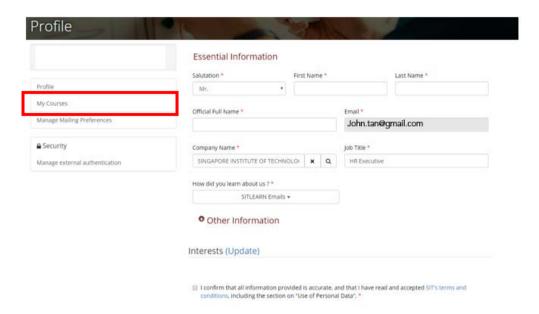
Please select the social media platform that you have used for account creation. Once you have logged in successfully, click on the "Profile" dropdown and select "My Courses" to view the courses that you have registered for.



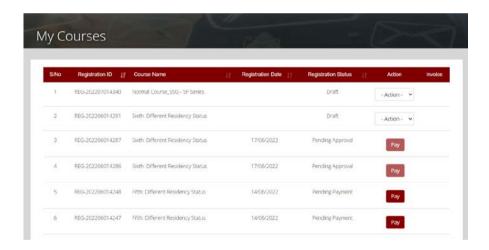
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Alternatively, you may also view the courses under your Profile and click "My Courses".



You will see the list of the courses you have registered for.



Registration Status	Action Required
Draft	Course registration has not been submitted yet, please complete
	course registration and submit.
Pending Approval	We have received your course registration, you will receive the
	outcome of your registration 3 weeks prior to the course start date
	for non-credit bearing courses and 6 weeks for credit-bearing
	courses.
Pending Payment	The course has been approved. Please proceed to make payment.
Successful	We have received payment for the course. You will receive a pre-
	course letter with administrative details 5 days prior to the course
	start date.

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# **5 Course Withdrawal or Course Cancellation**

# Withdrawal

No withdrawal is allowed once the course has started. Any no-show will be considered as an absentee. No portion of the course fees shall be refunded if a participant fails to complete the course for any reason or does not turn up on the first day of the course or after the course start date.

Notice Period	Withdrawal Charges
More than 14 days before the start of the course	No charge
7-14 days before the start of the course	50% of net course fee payable
Less than 7 days from the start of the course	100% of net course fee payable

You are allowed to edit/cancel your registration before the submission. Once you have logged in successfully, you may click on the "Profile" dropdown and select "My Courses" to view on the courses that you have registered for. Click on the "Action" dropdown and select "Edit" / "Cancel". Should you wish to withdraw from the course after registration submission, please email us at <a href="mailto:sitlearn@singaporetech.edu.sg">sitlearn@singaporetech.edu.sg</a> for the withdrawal request (subject to the withdrawal charges).

# **Course Cancellation**

In the event of course cancellation, you will be notified through email that your registration is unsuccessful.

Dear Mr Tan

We regret to inform you that your registration is **unsuccessful**. The course may either have been rescheduled, cancelled or reached maximum class size.

If you are registering on behalf of other individuals, please access your account to check on the specific individual's registration status and inform them on their status.

Once again, we apologise for the inconvenience caused.

There may be future runs of this course. However, we will not be able to put you on a waiting list nor register on your behalf for future runs of the course. You may wish to subscribe to our mailing list for course announcements and register if a future run of this course is available.

Kindly contact sitlearn@singaporetech.edu.sg if you require any clarification.

Thank you.

Sincerely,
SITLEARN Professional Development
Singapore Institute of Technology

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