

# Application Guide

Last updated on: 28 February 2024





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- b) How do I setup my Authenticator App?

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- c) <u>How do I complete two-factor authentication</u> <u>for my SIT Learner Portal Account?</u>
- d) <u>What do I do if I forgot my password?</u>

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- b) <u>How can I save my application as a</u> <u>draft and return to it later?</u>



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## a) How do I create an account on the SIT Learner Portal?

### 1/2



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#### **Did You Know?**

- You can add the Learner Portal as one of your favourite sites, for easy access.
- Use the following shortcuts to add the website to your favourites:
- Windows users: Control + D
- iOS users: Command + D



Join the community to receive personalized information and customer support.

*	First Name
*	Last Name
$\geq$	Email
	Sign Up
	Already have an account?

## a) How do I create an account on the SIT Learner Portal?

### 2/2





- Your password is case-sensitive and must include at least:
- o 12 characters
- o 1 letter
- o 1 number
- o 1 special character
- On the far right of the "New Password" field, you will be informed whether you password is acceptable through the labels "Too Weak" and "Good".

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**Post-Submission Actions** 



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notification when we need to verify your identity, and you verify with just a tap. You can also enable location services to have the app verify you automatically from trusted locations. The app provides codes to use as an alternate verification method.

- 1. Install Salesforce Authenticator on your mobile device from the App Store or Google Play.
- Open Salesforce Authenticator and add your account.
- 3. The app shows a two-word phrase. Enter the phrase here.

vo-Word Phrase	
Cancel	Connect



#### **Did You Know?**

 Upon selecting your authentication method (i.e., Salesforce authentication or via Microsoft authentication you can only use the same authentication method for verification in future logins. **Admin and Logistics** 

**Application Submission** 

**Post-Submission Actions** 



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Two-Word Phrase

Cancel	Connect
Choose Another Verification M	ethod

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**Application Submission** 

**Post-Submission Actions** 



	Scar	Verified IDs				
Authenticator	Passwords	© Addresses	Verified IDs		Verification Code	
			/		Back I Can't Scan the QR Code Choose Another Verification Me	Connect

Need help? Contact us at sitlearn@singaporetech.edu.sg

#### c) How do I complete two-factor authentication for my SIT Learner Portal Account?









#### **Did You Know?**

• The Microsoft Authenticator's verification codes change every 30 seconds. Ensure that you have inputted the correct verification code.

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**Admin and Logistics** 

**Application Submission** 

#### d) What do I do if I forgot my password? Trigger password reset process Click on the hyperlinked "Forgot your password?" text. SINGAPORE INSTITUTE OF **TECHNOLOGY** Your login attempt has failed. Make sure the username and password are correct. . Input your username â ····· #2 Clicking the hyperlinked text will direct Log In you to the password reset page. Enter the email address associated with your Not a member? Forgot your password? Learner Portal account in the Username field, then click "Reset Password". PASSWORD RESET To reset your password, we'll need your username. We'll send password reset instructions to the email address associated with your account. 💄 Username **Reset Password** Cancel #3 Check your associated email Once you have successfully triggered the reset password process, you will be directed to a page that requests for you to check your email for instructions to reset your password. NOW, CHECK YOUR EMAIL Check the email account associated with your user name for instructions on resetting your password. Remember to **Did You Know?**

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look in your spam folder, where automated messages sometimes filter. If you still can't log in, contact your administrator.

Back to login

- Multiple Login attempts may disable your account. In the case of a disabled account, you may try to login after 15 minutes.
- When searching for the password reset email, make sure to check your junk/spam folders, as automated messages might be filtered and sorted into those folders.

**Admin and Logistics** 

**Application Submission** 

#### d) What do I do if I forgot my password? 2/3View password reset email Open the email sent to you regarding password reset. Click the hyper-linked "Change Password" text. 8 C Password Reset > Inbox × SIT Learner Portal do.not.reply.singaporetech@gmail.com via salesforce.com 2:10 PM (0 minutes ago) 🔥 😌 🕤 🗄 Dear (First Name) lest has been received to change the password for your account. ase click on the button below to reset your pas Change Password If you did not request for a password reset, yo ord will not be changed Thank you Best regards Singapore Institute of Techno Change Password #5 Activate password reset process You will be redirected to the password reset page. Click the "Reset Password" button, where you will first proceed to an identity verification page. SINGAPORE INSTITUTE OF TECHNOLOGY Reset your password? Let's get you set up with a new password. Verify your identity #6 Using your chosen Authenticator App, follow the relevant instructions shown to verify your Identity. For further instructions on how to use Authenticator,

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please refer <u>here</u>.

#### d) What do I do if I forgot my password?

### 3/3



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#### a) How do I apply to SIT's CSM (Competency-based Stackable Microcredentials) Pathway?



#### **Did You Know?**

- You can monitor on your application's progress by referring to the Steps stated on the page (on the left).
- Forgotten which course you are applying? Find the Application details on the right.
- It is important to note that all communications from SIT regarding your application will be sent to the email address indicated in your application form.

Employment		Programme BSC (Hons) in Applied Computing (via C Postgraduate
Education	Red	Academic Term
Billing     Recognition of Prior Learni	rs	Due Date 31 January 2024
Payment		Status
Document Uploed		In Progress

#### a) How do I apply to SIT's CSM (Competency-based Stackable Microcredentials) Pathway?

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#### **Did You Know?**

 You can save your progress on your application at any time by clicking on "Save for Later" at the bottom left of the form. Click <u>here</u> to learn more about how you can do it.

Respiritor of Por Learning     Pyrneit     Downert Uploed     Delarston     Application Summary     Confirmation	*Isol Kater *Isol Kane	31 January 2024 Ritus In Progress
	Save for later Process	

#### a) How do I apply to SIT's CSM (Competency-based Stackable Microcredentials) Pathway?



	Billing			Academic Term
ĭ	Banng	Save for later	Previous	AY2024/25 Trimester 1
	Recognition			Due Date
9	of Prior Learning			31 January 2024
				A

Ste	ps	This script has been automatically saved, in order to resume in the future:	Application Details
		Copy the link or Email me the link	Application Type
Ŷ	Welcome	Recognition of Prior Learning	Postgraduate
0	Profile		Programme
1	-	<ul> <li>I would like to apply via Recognition of Prior Learning</li> </ul>	BSc (Hons) in Applied Comp
ĩ	Employment	(RPL).	(via CSM) Postgraduate
0	Education		
		<ul> <li>Itesides those that you have submitted earlier, do you have any additional certifications/documentation for RPL?</li> </ul>	Academic Term
9	Billing	Sity monitorial contractions documentation of an 201	AY2024/25 Trimester 1
L	Recognition	Add	Due Date
0	of Prior		31 January 2024
	Learning	Name of certification	
	Payment		Status
T			In Progress
	Document Upload	Save for later Previous Next	

#### a) How do I apply to SIT's CSM (Competency-based Stackable Microcredentials) Pathway?





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will be required in the Document Upload stage of the application form.

- Use the following shortcuts to take a screenshot:
- Windows Users:
- o PrtScr
- Press and hold: PrtScr + Windows
- Press and hold: Shift + Windows + S

#### iOS Users:

- Press and hold: Shift + Cmd + 3
- Should you encounter any issue, please contact <u>sitlearn@singaporetech.edu.sg</u>

Hom	e Applications		
St	eps	This script has been automatically saved, in order to resume in the future: Copy the link or Email me	Application Details
0	Welcome	Payment	Application Type Postgraduate
	Profile	INSTRUCTIONS:	Programme
0	Employment	For online payment, click hore. Please take a screenshot of your payment receipt and upload it in Document Upload Secti	BSc (Hons) in Applied Computing (via
0	Education		Academic Term
0	Billing		AY2024/25 Trimester 1
0	Recognition of Prior Learning	bave made the payment for the prevailing registration fees	Due Date 31 January 2024
0	Payment	-	Status
-	Document Upload	Save for later Previous	Next In Progress
	Declaration		
•	Application Summary		
	Confirmation		

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#### a) How do I apply to SIT's CSM (Competency-based Stackable Microcredentials) Pathway?

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#### Did You Know?

 For ease of processing, please ensure the correct documents are uploaded to its respective fields

#### a) How do I apply to SIT's CSM (Competency-based Stackable Microcredentials) Pathway?





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**Saving Application Draft** 

**Application Submission** 

## b) How can I save my application as a draft and return to it later?

1/2

#### Save application for later #1 Should you need to complete your application at a later stage, scroll down to the bottom of your application form and click on the hyperlinked "Save for later" text to save the progress of your current application for later. ave for later Confirm your decision to save a draft of your application form #2 A pop-up confirming your intent to save the progress of your draft application will appear. Click on the "Ok" option to finalise your decision. Once clicked, a confirmation message will inform you that your draft application has been successfully saved. **Did You Know?** If you've previously saved a draft of your Confirm application form, on your second save, you will encounter the following screen: Are you sure you want to save it for later? Cancel A Your Application has been saved Thank you for your interest in Singapore Institute of Technology! The form has been updated since you last saved it. Click Continue to start over using the We have saved your draft application and are looking forward to your submission by the due date. If you have too many saved drafts in your Applications Page, you can click on the hyperlinked "Delete Draft" text to delete

Program

BSc (Hons) in Applied Computing (via CSM) Postgraduate Test Data 2

the Applications you no longer wish to

#### Delete Draft

Continue Editing

2/2

## b) How can I save my application as a draft and return to it later?

#### **Returning to Saved Draft**



your saved appr		
<sup>Program</sup> BSc (Hons) in Applied Computing (via CSM) Postgraduate	Academic Year AY2024/25	
Delete Draft Continue Editing		

Need help? Contact us at sitlearn@singaporetech.edu.sg

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## a) How do I re-submit and replace my rejected documents?

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Forgot your password? Not a member?

#### **Did You Know?**

 The email notification you receive from SIT will include a list of documents that have been rejected and require your attention for replacement.

alesforce Authenticator to approve the request to Log In to SIT Learner Portal.	You'n sure
Log In to Salesforce	your Use t gene Usen Verifi
Uterrane	
Having Trouble?	

10	g In to SIT Learner Portal. To make te account is secure, we have to veri
Use the authentic generate a verifica	ator app on your mobile device to tion code.
	r email address)
	Verify

#### a) How do I re-submit and replace my rejected documents?

### 2/3



a replacement for.

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	inew applicant journey starts		n			
My Appli	cations Rejected Docu	ment				
	cument Checklist Items y Rejected Documents					
	rted by Name - Filtered by My doo	•	t items - Status • Updated	Q, Search this list	\$• C /	6 T
_	Name 1	×	Status 🗸	Parent Application Record 🗸 🗸	Remarks	v
1	NRIC.pdf		Rejected	IA-0000000489	(AO's remarks)	

## a) How do I re-submit and replace my rejected documents?

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#### **Did You Know?**

 Carefully review your documents before resubmitting. Once you confirm your submission, you won't have the option to submit another replacement document for the same rejected document. Repeat Steps 6-10 until all rejected documents have been corrected.

ument Checklist Items Rejected Documents 🕌 🖷 rted by Name - Filtered by My document checklist ite	rrs - 5	tatus - Updated a few seconds ago		Q, Sec
Name 1			Parent Application Record	~
				- 1
				- 1
				- 1
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				- 1
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		Noitems	to display.	- 1

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**Post-Submission Actions** 

#### b) How can I check my application's status?

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#### **Did You Know?**

When checking on your applications progress, there are 6 different types of statuses that may be shown. The following outlines each status and its corresponding definition:

- In Progress The application is still being filled up.
- **Submitted** The application has been well received and SIT's Admissions Officers are now meticulously processing it.
- **Successful** The application is successful and SIT is excited to extend an offer.
- **Not Successful** The application is unfortunately unsuccessful.
- **Accepted** The Applicant has accepted SIT's offer.
- o **Declined** The Applicant has passed up on SIT's offer.

#### c) How can I respond to an offer from SIT?

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#### **Did You Know?**

 Should you not receive any emails you are intended to receive in your Inbox, kindly check your Junk/Spam mailboxes.

#### c) How can I respond to an offer from SIT?

## 2/2



### View updated application status

After submitting your response to the Offer, you should notice that the status is now "Accepted".



## You have reached the end of the Application guide!

For any additional support, please contact: <u>sitlearn@singaporetech.edu.sg</u>

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